Booking the Yoga for Cancer Training course

A deposit of £300 is required upon booking. The deposit is refundable only if there is another student to fill your place. The remainder of the course fee is payable no later than six weeks before the course start date. Payment is by bank transfer or cheque.

Trainees are accepted on a first come first served basis. Your place will not be saved for you if you have not paid the full amount by the stipulated date.

What fees include/ what is not included

Included: - Training and assessment by a qualified Yoga Alliance Professionals SYT

- subsidised trainee membership with Yoga Alliance Professionals. All students names and e-mail addresses will be forwarded to YAP to be approved for their free membership and upgrade. No other third parties will receive your contact details.
- subsidised join up fee (saving of £35.00) if they upgrade their YAP membership within 14 days of graduation.
- Comprehensive course manual which accompanies course material and provides ongoing resources.

Not included: - the course fee does not cover the costs of travel, accommodation or food

Privacy

As a student of this training course, you consent to your contact details (name, email and phone number) being passed onto our partners, Yoga Alliance Professionals, so they can contact you directly and invite you to register as a Trainee and Teacher. You have the option of opting out of this registration process.

Cancellation

Cancellation by the trainee

If you need to pull out of the course for any reason after paying your deposit, and your place can be filled, you will receive a refund minus £95 admin fee. In all other cases the deposit is non-refundable.

In the event of cancellation after the full amount has been paid, you will receive a refund minus £95 admin fee only if your place can be filled by another participant.

Please contact <u>info@yogabynature.org</u> to request cancellation.

Cancellation by Yoga by Nature

In the event of cancellation, your full course fee will be refunded, or transferred to a rescheduled event if you prefer. Yoga by Nature may cancel a course up to four weeks prior to the event.

Yoga by Nature Complaints Procedure

In the event that an issue cannot be resolved by an informal chat in person, please address all complaints in writing to Morven Hamilton <u>info@yogabynature.org</u> or to 14 Kensington Rd, Weston-super-Mare, BS23 3QS.

You will receive an acknowledgement within five days of receipt of your complaint and a full response within thirty days. If it is not possible to resolve your complaint within 30 days you will receive a full written response detailing the reasons for this and outlining how the issue will move forward.